

# GUEST INFORMATION LETTER

## MARINA SHARM HOTEL

### ALL INCLUSIVE CONCEPT

#### Marina Restaurant

Breakfast Buffet	: 07.00 AM – 10.00 AM
Lunch Buffet	: 13.00 PM – 15.00 PM
Dinner Buffet	: 19:00 PM – 21:30 PM

#### Hotel Bars:

Marina Bar	: during meals
Lounge Bar	: 24/7 Extra Charge
Garden Bar	: 18.00 PM – 22.00 PM
Palm Bar	: 10.00 AM – Sunset

#### Snacks:

Palm Bar	: 11.00 AM – 12.00 PM	Late breakfast
Bay Watch Restaurant	: 16.00 PM – 17.00 PM	Sandwiches/Snacks

#### The Grill Restaurant: (Pool-Sea View)

A la cart restaurant serving Oriental food. Pre-reservation from 10:00 AM – 11:00 AM with reception (free once/stay instead of dinner) more than 7 nights

#### Kalimera Beach & Restaurant: (Sea View)

Pre-reservation from 10:00 AM – 11:00 AM with reception – located at the beach area.

#### Beverages:

##### Soft All Inclusive Concept:

- Available: Mineral Water, Soft Drinks, Hot Drinks and Juices.

##### Hard All Inclusive Concept:

- Available: Mineral Water, Soft Drinks, Hot Drinks and Juices, Local Alcohols & Local Beers.

##### Half Board Concept:

- Breakfast: available-Mineral Water, Hot Drinks & Juices.
- Dinner: available-Mineral Water & Juices.

##### Bed & Breakfast Concept:

- Available: Mineral Water, Hot Drinks & Juices.

**All drinks are served in one-way cups (environmental friend)**

**Extra charge drinks: Turkish coffee, Fresh Juices, Ice cream, Imported Alcoholic Drinks & Wine.**

#### Extra Charge Services:

- Room Service (24/7) – dial no 3.
- Doctor Clinic (24/7) – dial no 1 (reception).
- Laundry Service – dial no 4 (laundry pick up).
- Shuttle Bus Service – dial no 1 (reception).
- Spa Service – dial no 6635.

### HALF BOARD CONCEPT

### BED BREAKFAST CONCEPT



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## Hotel Regulations

- **Guest check-in** –after 14.00PM.
- **Guest check-out** – 12.00PM, otherwise guest need to contact the reception for any further request or extensions that will be against charge.
- **Swimming wears** are not allowed in the indoor/closed outlets.
- Guest is not allowed to take the food or drinks outside the restaurants outlets according to **“Hotels Health, Safety and Hygiene Regulations”**.
- **Room’s linens, pillows, blankets**, etc. are not allowed to be taken out of the room for more hygiene and safety procedures.
- **Room Safety Box** is available for guest valuable possessions, and the hotel have no responsibility for the loss of any of valuable holdings kept outside the safe.
- Kids aren’t allowed to present around pool/beach areas without their parents.
- **Pets are not allowed into the hotel.**

MARINA SHARM  
HOTEL

### KNOW THE SYMPTOMS OF COVID-19



FEVER



COUGH



SHORTNESS OF BREATH

[spreads through close contact]

### TAKE EVERYDAY PRECAUTIONS



WASH YOUR HANDS



DON'T TOUCH FACE



AVOID SICK PEOPLE

## GREEN STAR HOTEL



Welcome in one of Egypt's most environmentally friendly hotels - a “Green Star Hotel”

As “Green Star Hotel” we are committed to the reduction of our carbon footprint and the protection of our environment. We strive to preserve the flora and fauna of our landscape and the unique marine life and biodiversity of Egypt. By implementing numerous environmental activities in the areas of conserving energy and water, reducing waste generation and recycling, we are committed to environmental protection in every section of our hotel.